



**YMCA of  
Owen Sound Grey Bruce**  
Annual Report 2019-2020

*Healthier & Stronger  
Together*

**FIND US**

[ymcaowensound.on.ca](http://ymcaowensound.on.ca)

**FOLLOW US**

    [#ymcaosgb](https://www.facebook.com/ymcaosgb)

Charitable Reg. #11907 4995 RR0001



**KIND. CONSIDERATE. SAFE.  
FOR ALL**

## *A message from our President & CEO*

For 143 years, the YMCA of Owen Sound Grey Bruce has played a crucial role in improving the quality of life for thousands of people in Owen Sound, Grey and Bruce.

This past year we focused on our partnerships in the community and finding ways to operate more collaboratively and efficiently, which included merging our two Community and Employment offices into one location. Having these services under one roof has given staff more opportunities to collaborate, share ideas and resources, and better connect the community to our resources. Our Employment Services team had a successful year that built new partnerships with the Ministry of Labour, Training and Skills Development to support Tenneco workers, with the Organization for Canadian Nuclear Institute (OCNI) in hosting a job fair, and with the Grey County Economic Development and Tourism working group.

Our Housing Support program assisted even more individuals in our community than in previous years. Working with a vulnerable population to find safe and stable housing is very challenging in a time when there is a lack of affordable housing available. Staff were creative and resourceful in finding ways to meet the needs of their clients.

Working with other community groups such as the Welcoming Communities Committee, we submitted a

proposal to Immigration, Refugees and Citizenship Canada. We are very excited that we received notice of approval for a 5-year program to provide Settlement Services and English as a Second Language to Newcomers.

This past year, along with YMCA Canada, we investigated ways to work together with other YMCAs that would strengthen all our organizations involved.

Building on our previous mission of "Building Connection and Inclusion", we hosted Indigenous Cultural Awareness Training for staff and volunteers. This important training helps ensure that everyone in our community is included and recognized.

Towards the end of our year in March 2020, we had served 296 children in Early Learning child care; 811 children in Before and After School programs; over 5600 Health, Fitness and Aquatics (HFA) members, which included approximately 11% receiving financial assistance; and we had 11,889 visits to our Employment Resource Centres, and 5,113 people receiving Housing support. But our biggest challenge was yet to come.

By the end of day on March 16, 2020, we had closed 5 Early Learning Child Care centres, 16 Before and After School Programs, and our Health, Fitness and Aquatics facility due to the COVID-19 pandemic. This resulted in many children, families and individuals no longer receiving the services they need, and 128 staff being temporarily laid off.

Fortunately, our Employment, Housing, Settlement and Community Initiatives were able to continue uninterrupted thanks to ongoing government funding. Our staff quickly pivoted to provide services remotely and develop new ways of serving our community, including connecting with clients via phone, email, text, online meeting solutions like Zoom, and offering an online learning portal.

As our Y moved towards re-opening, we did so based on the following core guiding principles:

1. A commitment to the health and safety of our staff, participants, volunteers, and the community
2. Prioritizing programs that meet our community's greatest needs
3. Being financially responsible to sustain the long-term viability of the Y as a charity
4. Supporting our employees by calling back staff from temporary lay-off as soon as possible.

In order to safely welcome children, families, members and clients back, we implemented many safety protocols with the guidance of Public Health.

After four months, on July 6 we were able to re-start our Early Learning Child Care centres and Summer Day Camp at our HFA facility with restricted capacities. This allowed us to fill an important need in our community: support for families as parents returned to work. Adding to this, our Before and After School Programs restarted on September 14.

After five months, we re-started our Health, Fitness and Aquatics facility on August 31. In October, we asked HFA members to provide feedback on our adjusted services. We're thankful that the majority of members that responded to our survey were happy with the safety measures and felt safe here at the Y. Thank you for remaining diligent in following safety protocols, including physically distancing and wearing a mask.

Whether it's our new Settlement Services, our virtual Community and Employment Support, our trustworthy Child Care and Camps, or our varied Health, Fitness and Aquatics programs — our Y is not letting the events of 2020 stop us from serving our community. Now more than ever our community needs the YMCA, and our YMCA needs our community. We are in this together; please support Y services by accessing child care, reactivating your membership or making a donation so that in this time when we feel farther apart, our Y can focus on building a community that is Healthier and Stronger Together!

**Gwynne Potter**  
*President, Board of Directors*

**Gayle Graham**  
*Chief Executive Officer*



*What do you think of our safety measures?*

**Glenda Kerr, YMCA of OSGB Member:**

*"It's great to be back in the pool. Well done YMCA for taking every step to ensure that the pool and gym experience is COVID-friendly, safe, and fun. A big shout out to the Welcome staff at the front desk, cleaning staff and the Aquatic team who have gone above and beyond to be responsive and caring to the member's fitness and safety needs. Glad to have the Y in my life again."*



# Who We Are

## Our Mission

The YMCA of Owen Sound Grey Bruce is a charity dedicated to building a caring, healthy community by creating opportunities for all people to achieve personal growth in spirit, mind and body.

## Our Vision

Our YMCA is a community leader for improving the health and vitality of Owen Sound, Grey and Bruce counties.

## Our Values

The work we do is grounded by our core values:  
Caring, Honesty, Respect, Responsibility

## Volunteer Board of Directors

NAME	POSITION	CAREER
Gwynne Potter	President	Chartered Professional Accountant
Maria Canton	Past President	Development Officer
Danielle Landry	Vice President	Lawyer
Bruce Price	Vice President/Treasurer	Chartered Professional Accountant
Mark Barbosa	Director	Real Estate Agent
Kathy Beattie	Director	Corporate Director of Medical Imaging & Cardiology
Brianna Cavan	Director	Midwife
Evelyn Dean	Director	Business Owner, Consultant
Ann Dumyn	Director	Corporate Officer
Dave House	Director	Technology and Finance Professional
Sharif Rahman	Director	Entrepreneur
Rhea Rimmer	Director	Registered Practical Nurse
Scott Vining	Director	Lawyer
Grace Walker	Director	Chartered Professional Accountant
Julie Ziel	Director	Entrepreneur

## Senior Leadership Team

NAME	POSITION
Gayle Graham	Chief Executive Officer
Nic Hayne	Manager; Facilities
Susan Kuznicki	Manager; Finance
Dennis Morrison	Manager; Child Care
Carrie Saunders-Willis	Manager; Health Fitness & Aquatics and Human Resources
Susan Seifert	Manager; Community & Employment Services

# Locations

## Health, Fitness & Aquatics

700 10th Street E, Owen Sound  
519 376-0484

## Community Initiatives

23-945 3rd Ave. E, Owen Sound  
519-371-9230

## Employment Services

23-945 3rd Ave. E, Owen Sound  
519 371-9222

7-425 10th Street, Hanover  
519-364-3163

## Child Care Centres

600 16th Avenue, Hanover  
519 -364-4938

898 Queen Street, Kincardine  
519-396-9622

1550 8th Street East, Owen Sound  
519-371-9622

374 Bruce Street, Port Elgin  
519 395-5570

18 Tain Street, Ripley  
519 395-5570



What does the Y mean to you?

David Ranck, YMCA of OSGB Member:

"I first came to the Y five years ago because my health wasn't good. I started using the walking track and taking fitness classes and its given me a new lease on life. The Y has become a second home to me."



**547**  
YOUTH AGES 6 -16  
had new summer adventures at Camp Presqu'île in 2019

**130+**  
KIDS PER DAY  
attended YMCA Day Camp in 2019

**7,500+**

**PEOPLE OF ALL AGES WERE ACTIVE**

with YMCA Health, Fitness & Aquatics



Approximately  
**11%**

of our members were able to participate thanks to  
**FINANCIAL ASSISTANCE**



## How has child care helped your family?

Owen Sound Early Learning child care parent:

"All three of my children have attended Owen Sound Y child care and it has given them each the skills they need to ease into life; a great foundation for learning, socializing and dealing with every day challenges. We love Y child care."

**811**

**CHILDREN**

played, learned and grew at our 16 YMCA Before and After School Care sites

**11,889**

**VISITS TO OUR EMPLOYMENT RESOURCE CENTRES**

where people found meaningful support

**1,051**

**FAMILIES**

relied on our Early Learning Child Care and Before and After School programs

**296**

**CHILDREN**

were off to a healthy start at our five YMCA Early Learning Child Care Centres



**5,113**

**PEOPLE RECEIVED HOUSING SUPPORT**

**2,519**

**NIGHTS OF EMERGENCY SHELTER WERE PROVIDED TO 713 PEOPLE**



## How has the Y helped you?

Anonymous Employment client:

"Thank you to YMCA Employment Services for helping me find a job that I love, that I wouldn't have discovered on my own. I appreciate all your time and expertise."



# How does the Y impact the community?

**Lori Gallagher, Teacher Hillcrest School:**

"I just wanted to let you know how valuable the settlement program is. I cannot believe how much your program has done for one of our families already. Your help is INVALUABLE and I hope this program continues long into the future. The access we have had to resources, support and interpreters has been life/experience changing. I can't say enough how important this service is."

## Community Programs

- Health, Fitness and Recreation
- Aquatics and Swim Lessons
- Employment Programs
- Housing Support
- Alternative Justice
- Youth Gambling Awareness Program
- Youth in Transition Worker Program
- Settlement Services
- Language Instruction
- YMCA Early Learning Child Care Programs
- Before and After School Care
- YMCA Day Camps
- Camp Presqu'île Overnight Camp
- YMCA Healthy Kids Day
- YMCA Partner Days
- YMCA Peace Medal
- Volunteer Opportunities
- Opportunities to Give

**Learn more about our programs on our website!**

## Thank you to our Community Partners!

For a full list please contact us.

- Alzheimer Society of Grey-Bruce
- Better Pool Committee
- Bluewater District School Board
- Bruce-Grey Catholic District School Board
- Canadian Tire JumpStart
- Canadian Mental Health Association
- City of Owen Sound
- County of Bruce
- County of Grey
- Georgian College
- Government of Canada
- Government of Ontario
- Grey Bruce Health Unit
- Grey Bruce Health Services
- Hope Grey Bruce
- Ministry of Children, Community and Social Services
- Ministry of the Solicitor General
- Ministry of Health & Long Term Care
- Ministry of the Attorney General
- Ministry of Labour, Training and Skills Development
- Municipality of Meaford
- M'Wikwedong Native Cultural Resource Centre
- Owen Sound Attack
- Owen Sound Aquatic Club
- Parkinson Society Southwestern Ontario
- Rotary Club of Owen Sound
- Safe 'n Sound
- Salvation Army
- Swim to Survive Partners
- Township of Georgian Bluffs
- United Way of Bruce Grey
- United Way Simcoe Muskoka
- Western University
- Y Service Club



# Financial Reports

## Owen Sound Family Y.M.C.A. Statement of Operations

For the year ended March 31	2020	2019
<b>Revenue</b>		
Contributions and bequests	\$ 335,019	\$ 101,810
Fundraising	18,472	21,462
Government purchases and grants	4,282,347	4,746,904
Membership dues	2,261,634	2,104,670
Program fees	2,989,119	2,929,356
Services and supplies	3,988	4,071
Investment income	79,983	57,175
Rent	72,685	82,042
Administration	39,971	37,480
Other	115,133	114,517
	<u>10,198,351</u>	<u>10,199,487</u>
<b>Employment Grants</b>		
Employment / training incentives for employers	748,485	1,038,154
Employment, training and housing supports	234,875	193,613
	<u>983,360</u>	<u>1,231,767</u>
<b>Total Revenues</b>	<u>\$ 11,181,711</u>	<u>\$ 11,431,254</u>



**Owen Sound Family Y.M.C.A.**  
**Statement of Operations**

For the year ended March 31	2020	2019
<b>Expenses</b>		
Amortization of capital assets	\$ 113,786	\$ 89,552
Bad debts	11	796
Bank charges and interest	51,516	72,971
Employee benefits	958,414	914,251
Equipment and office equipment rentals	247,141	122,680
Fundraising and contribution expenses	5,662	1,000
Membership and association fees	124,066	134,829
Occupancy	919,786	947,032
Other expenses	12,814	17,381
Postage and telephone	79,333	70,588
Printing and promotion	13,487	17,128
Professional fees and purchased services	81,378	199,011
Salaries and wages	6,387,606	6,335,254
Staff and volunteer expenses	108,026	126,282
Supplies	496,115	508,379
	<b>9,599,141</b>	<b>9,557,134</b>
<b>Employment Supports</b>		
Employment / training incentives for employers	748,485	1,038,154
Employment, training and housing supports	234,875	193,613
	<b>983,360</b>	<b>1,231,767</b>
<b>Total Expenses</b>	<b>10,582,501</b>	<b>10,788,901</b>
<b>Excess of revenue over expenses before other and new recreation facility fund</b>	<b>599,210</b>	<b>642,353</b>
<b>Other</b>		
Unrealized gain (loss) on investments	(76,256)	14,757
Parking lot expense	-	(375,573)
Canada emergency wage subsidy	25,271	-
Impairment loss	(273,974)	-
	<b>(324,959)</b>	<b>(360,816)</b>
<b>Recreation Facility</b>		
New recreation facility contributions	108,500	110,000
New recreation facility expenses	(672)	(4,205)
Transfer to City of Owen Sound	(107,828)	(105,795)
	<b>-</b>	<b>-</b>
<b>Excess of revenue over expenses for the year</b>	<b>\$ 274,251</b>	<b>\$ 281,537</b>

**Owen Sound Family Y.M.C.A.**  
**Statement of Financial Position**

March 31	2020	2019
<b>Assets</b>		
<b>Current</b>		
Cash and bank	\$ 2,049,743	\$ 1,801,559
Short-term investments	-	740,796
Accounts receivable	341,948	408,545
Prepaid expenses	10,788	11,427
	<u>2,402,479</u>	<u>2,962,327</u>
Long-term Investments	1,168,359	952,043
Capital assets	596,587	827,036
	<u>\$ 4,167,425</u>	<u>\$ 4,741,406</u>
<b>Liabilities and Net Assets</b>		
<b>Current</b>		
Accounts payable and accrued liabilities	\$ 414,406	\$ 1,048,623
Deferred revenue	210,932	424,947
	<u>625,338</u>	<u>1,473,570</u>
<b>Net Assets</b>		
Invested in net capital assets	596,607	827,057
Endowment fund	1,168,366	953,960
Internally restricted	736,132	893,442
Externally restricted	20,000	17,500
Unrestricted	1,020,982	575,877
	<u>3,542,087</u>	<u>3,267,836</u>
	<u>\$ 4,167,425</u>	<u>\$ 4,741,406</u>

**Management Comments**

The statement of operations and statement of financial position of the Owen Sound Family Y.M.C.A. have been extracted from the entire financial statement package of the organization. The complete financial statement is available for review at the Owen Sound Family Y.M.C.A. head office during normal business hours.